

# Johnson Telephone Company - Wholesale DSL Service Guide

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## DIGITAL SUBSCRIBER LINE SERVICE (DSL)

### A. DESCRIPTION

1. "Wholesale DSL Service Guide" does not include Internet Access, Content, or any connections beyond the Telephone Company's (Company's) central office
2. Wholesale DSL Service (DSL Service) is a Single Line Exchange Service that provides Voice Service and digital connectivity to a high-speed data link for residence or business service Customers.
3. DSL Service is provided by a network technology utilizing single line service and special modems to provide high-speed data access.
4. DSL Service consists of central office equipment and existing end user facilities extended from the Company's central office to the Wholesale Customer's (Customer's) premises.

### B. REGULATIONS

1. Provision of Service
  - a. DSL Service is provisioned over the Company's existing end user facilities that provide a connection between the Customer's premises and the Company's central office which provides access to an Internet service provider.
  - b. The Company will qualify the DSL Service between the Company's central office and the Customer's premises. The purpose of the qualification is to determine the availability and suitability of the Company's existing end user facilities to provide this service. The Company will not provision DSL Service on facilities that are not suitable for Service.
  - c. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting customer-originated data.
  - d. DSL Service is provided subject to availability and limitations of Company's central office and outside plant facilities, and is only available where technical capabilities permit.
  - e. The Company will not provision DSL Service if the Company reasonably determines that it is not technically feasible over existing facilities that it will cause interference problems with existing service.
  - f. During the Company's network maintenance and software updates period(s), it may be necessary to place the DSL Service out of service. The Company also reserves the right to temporarily interrupt DSL Service at other times in emergency situations.
2. Temporary Suspension of Service

Temporary Suspension of Service is available when offered for local exchange services.
3. Minimum Service Period

The Minimum Service Period for DSL Service is one month.

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### B. REGULATIONS (con't)

4. Responsibility of the Company

The Company will provision DSL Service for the Customer up to and including the end user's Network Interface Device (NID).

5. Responsibility of the Customer

The Customer is responsible for providing compatible Customer provided equipment (CPE) that is used for connection to DSL Service.

The Customer is responsible for providing the Company with the necessary information to provide DSL Service.

The Customer is responsible for obtaining permission from its subscriber(s) for the Company's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Company.

The Customer is responsible for providing protection on their computer(s) to prevent illegal access to their computer(s).

The Customer shall maintain an Acceptable Use policy with subscribers that forbids abuse and fraudulent use of the Company's DSL Services.

6. DSL Services may be used only for lawful purposes and in the manner which does not violate any law or infringe any copyright, trademark, trade secret, right of publicity or privacy. The Company is under no obligation to monitor information transmitted to or from its Customer's subscribers.

7. DSL Services are only intended for use by the Customer. Resale of provisioned DSL Services may not be resold by the Customer without prior written authorization by the Company

### C. RATES AND CHARGES

1. A Residential Line or Business Line is required for each line equipped with DSL Service. Charges for residential or business line services are in addition to the rates and charges for DSL below, and may be found in the Company's Local Service Tariff.

2. The following rates and charges are in addition to the rates and charges for any other service(s) necessary to establish connectivity to the Company's Central Office equipment :

RATE PLAN	DSL SERVICE DESCRIPTION	INSTALLATION CHARGE (per DSL Line)	MONTHLY RATE (per DSL Line)
A	Monthly	\$185	\$23.25
B	Minimum -- 3-Year Commitment Minimum -- 500 DSL Lines Required	n/a	\$9.00

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### 3. Early Termination Charge

Early termination charges are applicable if a Customer commits to DSL Service under a 3-year term and terminates service prior to the end of the 3-year term. The early termination charge is equal to the number of months remaining in the term agreement times the monthly rate under the 3-year term times the minimum number of DSL Lines Required under the 3-year term.

**For example**, if a customer signed up for DSL Service under a 3-year term with a minimum of 500 DSL Lines Required and terminates DSL after two years, the early termination charge would be twelve months (i.e., 36 – 24 months) times the monthly contracted rate times the minimum number of DSL Lines Required.

**[Example for Plan B: {12 months x \$9.00/month/Line x 500 DSL Lines = \$54,000.00 }]**